



HARTPURY
UNIVERSITY

STUDENT CHARTER

The Hartpury Student Charter sets out how the University, our students and the Students' Union will work in partnership to create an inclusive environment where people can achieve their best outcomes



THE UNIVERSITY

The University will provide high quality education and training by:

- Delivering effective and inclusive teaching and learning opportunities
- Ensuring students are supported in their wellbeing, personal and professional development
- Providing spaces and resources to enable study
- Working in partnership with Hartpury Students' Union as the representative voice of Hartpury students

THE UNION

The Union will empower students to excel by providing:

- Representation: as the democratic and primary representative body of Hartpury students, overseeing the student rep system
- Guidance: by signposting students to support services and offering guidance on wellbeing and practical impartial advice
- Opportunities: through our clubs, societies, networks and groups to enhance personal and professional development
- Liberation: providing representation for diverse student groups and addressing issues around inclusivity and accessibility

THE STUDENT

Students will be responsible for their learning by:

- Being a responsible member of the Hartpury community and act accordingly
- Engaging in opportunities provided by the University and the Union to enhance the academic and broader student experience
- Actively engage in learning and development opportunities
- Adhering to Hartpury Regulations and Policies

The Hartpury Student Charter sets out expectations of members of the Hartpury University academic community, including what students can expect from the University and what is expected of students joining this academic community.

The Charter provides an overview of how we work together to establish and maintain our living and working community. It refers to regulations, policies and procedures; it is not a detailed personal agreement, does not constitute a legally binding contract and does not supersede the Terms and Conditions.

The Charter embodies the ethos of partnership and has been written in partnership with Hartpury Students' Union. The Charter reflects the University's values, as set out in the 2030 Hartpury Strategy.

Hartpury endeavours to ensure all members of our community, including students, colleagues and visitors, are treated respectfully and with dignity, thus promoting an environment that celebrates diversity, achievement, and support. This Charter sets out expectations of key stakeholders to enable this.

HARTPURY WILL PROVIDE

- Inclusive teaching and learning which is collaborative, inspiring and informed by research and/or current practice
- Space, resources, services, and IT infrastructure and facilities that enable delivery of teaching and learning, study, and opportunities to socialise
- Prompt and constructive feedback that supports academic self-development
- An Academic Personal Tutor (APT) who will provide advice and guidance about academic studies and student support services that nurture academic, personal and professional development
- Detailed, transparent, accessible and timely information in relation to
 - Course information (timetable, assessment arrangements, professional requirements, policies and procedures)
 - Study fees, associated costs, and financial support
 - Academic regulations
 - Policies and procedures (including how to raise any concerns that students might have)
 - Changes to any of the above
- A holistic experience, including opportunities to engage with relevant industries, for our students to ensure that they are given the opportunity to flourish and develop skills making them ready for the workplace
- Extra- and co-curricular opportunities for students to enable them to maintain their mental, physical and emotional wellbeing
- Education around personal development (i.e. self-advocacy) and individual differences
- Regular and accessible opportunities that enable students to share constructive feedback
- Equality of experience for all student groups, specifically aligning with the targets set in our Access and Participation Plan
- The University will take on constructive feedback and resolve issues where possible. Where not possible, provide transparency as to why
- An environment that ensures freedom of speech is secured for students, employees and other members of the university community

STUDENTS ARE EXPECTED TO

- Treat staff and fellow students equally and respectfully, following Hartpury policies and procedures, in line with the professional expectations of the Hartpury community and contributing towards an inclusive campus, adhering to the Freedom of Speech Act 2023
 - Engage actively in the course including induction sessions, timetabled lectures and practical sessions, group learning activities, and meetings with tutors
 - Take responsibility for learning, ensuring sufficient/regular time is spent in private study, as well as for self-advocacy to ensure that help is sought as required
 - Engage professionally with all placement and external partner activities
 - Abide by the expected standards of ethics and integrity as described in the Hartpury Research Code of Practice when at or when representing the University, including the standards required by Professional Accrediting Bodies and those required according to industry standards
 - Maintain up-to-date contact information, informing Hartpury of anything that may affect their ability to succeed and engage with the relevant support and professional services available
 - Make prompt payment of charges made by Hartpury and inform the University of any difficulties
 - Engage in opportunities (e.g. via the student representation system) to improve the student experience by providing feedback on experiences
 - Be responsible citizens of our community, including when communicating online and on social networking platforms, and in doing so make a positive contribution to our community and to future career plans
 - Embrace the supportive culture of Hartpury, engaging with professional services for personal development and all opportunities to provide constructive and professional feedback
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THE UNION WILL

- Represent students on academic and welfare issues
- Provide an accessible democratic union which will listen to, represent and empower all students on issues pertaining to their university experience
- Work in partnership with the university to enhance the student experience and ensure there are mechanisms in place to allow for students to provide feedback and engage in quality assurance namely through the election, training and development of student representatives
- Represent the interests of students nationally and locally
- Ensure students are aware of their rights and responsibilities
- Help students create and run a range of clubs, societies, networks and opportunities for students to enhance personal and professional development
- Provide guidance and support for all students to enable them to maintain mental, physical and emotional wellbeing during their studies
- Protect and promote freedom of speech for students, staff and visiting speakers

Andy Collop

Vice-Chancellor, Principal and CEO



Andrew Shattock

HSU President



Linda Greening

Head of Inclusivity



Relevant documents and policies

Student Terms and Conditions

Hartpury Academic Regulations 2023-2024

Equality Diversity and Inclusivity Policy

2020-25 Hartpury Strategy

Access and Participation Plan 2020-25

Hartpury Student Wellbeing leaflet

Hartpury Research Code of Practice

These documents can be found via the main Hartpury website

